



How to jumpstart success

A journey to your first five star review

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Boost your search ranking through calendar sync



Get to know the block time feature: Pre-qualify guests by blocking off unavailable days.

Sync your calendar: Sync an external calendar to keep your Peerspace availability up-to-date so you'll always be one step ahead.

Prepare for your first inquiry by staying connected



Enable text message notifications: Receive notifications for new inquiries and booking requests and never miss a beat.

Download the Peerspace iOS app: Reply to inquiries and accept booking requests — all while on-the-go.

Learn directly from your peers in our official community forum



Questions about getting started? Ask a host who's been there: Read tips from Power Hosts in our online community forum.

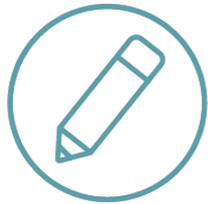
Network with local hosts through regular meetups and community events: Connect with Peerspace hosts in your area!



How to master inquiries

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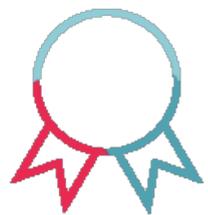
Promptly kick off the conversation with a pre-written message template



Explore the Peerspace Message Library: Respond quickly and strike the right tone with your guest from the start.

Host tip: Save a few templates as shortcuts in your personal inbox for future use when replying on the go.

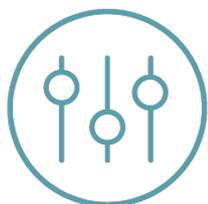
Get to know your guest by asking the questions that matter



21 Questions Every Peerspace Host Should Ask: A short list of essential questions to ask when you first receive an inquiry.

Host tip: Prepare to answer guests' questions too, like "Can I coordinate a site visit?"

Offer a custom price to seal the deal



Upsell or offer a discount to your guest: The guest will agree to your terms and make payment with the click of a button.

Host Tip: When quoting a final price for your guest, remember that Peerspace applies a 5% fee to the guest's subtotal.



How to accept requests with confidence

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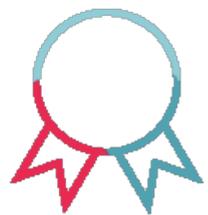
Communicate early and often with pre-written message templates



Explore the Peerspace Message Library: You only have 48 hours to accept or decline the request, so time is of the essence!

Host tip: When you accept the request, follow up with a “thank you” note. This personalized touch will go a long way.

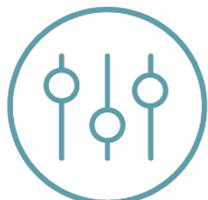
Set and exceed expectations by asking the right questions



21 Questions Every Peerspace Host Should Ask: Re-confirm your non-negotiables with the guest in Peerspace messaging.

Host tip: Avoid cancellations by taking the time now to make sure this booking is the right fit.

Offer a custom price to add services or edit booking details



Make your space the one-stop shop: Let the guest know if you offer AV equipment, security, or other services they might need.

Host Tip: Booking details not quite right? Edit the attendee count, date, time, or price with the custom offer feature.



How to impress guests

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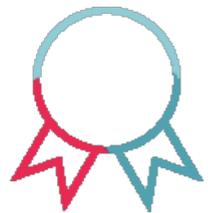
Coordinate finer details as the event date nears



Add "Getting There" instructions: Detail important logistics about the space. We'll send them to guests when they need them most!

Explore the Peerspace Message Library: Reach out to lend a hand or provide updates in the days leading up to the event.

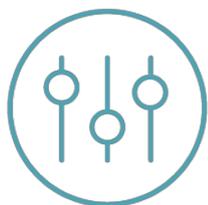
Anticipate guests' needs through a day-of welcome kit



Personalize and print an itinerary for your guest: A physical guide on the ins-and-outs of your space will provide peace of mind.

Host tip: Surprise and delight your guest with cold drinks in the fridge or a few take-out menus to your favorite, local restaurant.

Refresh your memory on key booking policies



Be prepared to update your booking: If the size, date, time, or price changes, click "Update Booking" in your inbox to edit details.

Spotless spaces make a difference: Guests will expect to find your space spotless, so be sure to clean in advance.

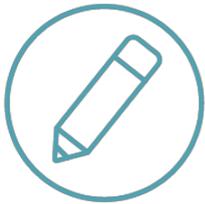
Learn how to handle overtime and extra charges: Overtime is a frequent inevitability. Take time now to understand how it works.



How to ask for feedback

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Re-engage your guest with a personalized “thank you” note



Explore the Peerspace Message Library: Make a habit of personally following up with guests and inviting them to leave feedback.

Host tip: Complete a review of your guest. A timely review can serve as a natural reminder for the guest to reciprocate.

Uplevel your offering for future guests



Edit your listings: Add new photos, clarify rules, or tailor your listing content based on what was confusing or exciting for the guest.

Host tip: Review guests’ feedback at regular intervals to more easily identify trends and areas for improvement.

Tell us how it went in our official community forum



Ask your peers for feedback: Even if it might not feel like it, trust us - another host has been there! Seek advice and find support here.

Host tip: Put yourself in your guests’ shoes to better understand their pain-points. Try booking a Peerspace for your next event!