

# How to impress guests

# A journey to your first five star review

#### Coordinate finer details as the event date nears



Add "Getting There" instructions: Detail important logistics about the space. We'll send them to guests when they need them most!

Explore the Peerspace Message Library: Reach out to lend a hand or provide updates in the days leading up to the event.

## Anticipate guests' needs through a day-of welcome kit



Personalize and print an itinerary for your guest: A physical guide on the ins-and-outs of your space will provide peace of mind.

Host tip: Surprise and delight your guest with cold drinks in the fridge or a few take-out menus to your favorite, local restaurant.

### Refresh your memory on key booking policies



Be prepared to update your booking: If the size, date, time, or price changes, click "Update Booking" in your inbox to edit details.

Spotless spaces make a difference: Guests will expect to find your space spotless, so be sure to clean in advance.

Learn how to handle overtime and extra charges: Overtime is a frequent inevitability. Take time now to understand how it works.