How to impress guests
A journey to your first five star review

Coordinate finer details as the event date nears

- **Add "Getting There" instructions:** Detail important logistics about the space. We’ll send them to guests when they need them most!
- **Explore the Peerspace Message Library:** Reach out to lend a hand or provide updates in the days leading up to the event.

Anticipate guests’ needs through a day-of welcome kit

- **Personalize and print an itinerary for your guest:** A physical guide on the ins-and-outs of your space will provide peace of mind.
- **Host tip:** Surprise and delight your guest with cold drinks in the fridge or a few take-out menus to your favorite, local restaurant.

Refresh your memory on key booking policies

- **Be prepared to update your booking:** If the size, date, time, or price changes, click “Update Booking” in your inbox to edit details.
- **Spotless spaces make a difference:** Guests will expect to find your space spotless, so be sure to clean in advance.
- **Learn how to handle overtime and extra charges:** Overtime is a frequent inevitability. Take time now to understand how it works.